

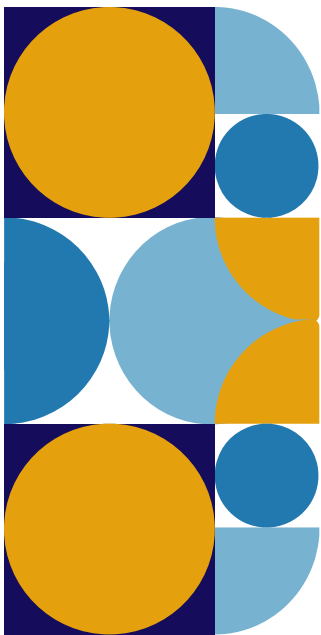
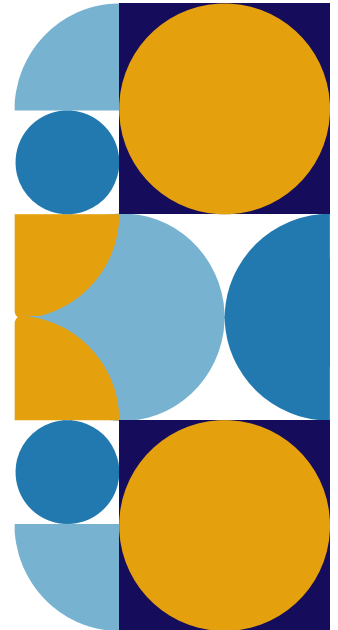


# Strengthening Ohio's Payment Approach for Sustainable Adult Mobile Response Services

## \* BACKGROUND

Clear Pathways is working to ensure sustainable funding for adult mobile response (i.e., mobile crisis) services. By bringing together behavioral health providers across approximately 18 Ohio counties, Clear Pathways is shaping a standard definition and payment approach for adult mobile response services. The work is composed of a two-phase, sequential approach.

- **Phase I** gathers critical insights about providers' mobile response programs and assesses alignment with national best practices.
- **Phase II** analyzes the cost of operating mobile response services, taking into account geographic factors, variations in service models, and program-specific differences.

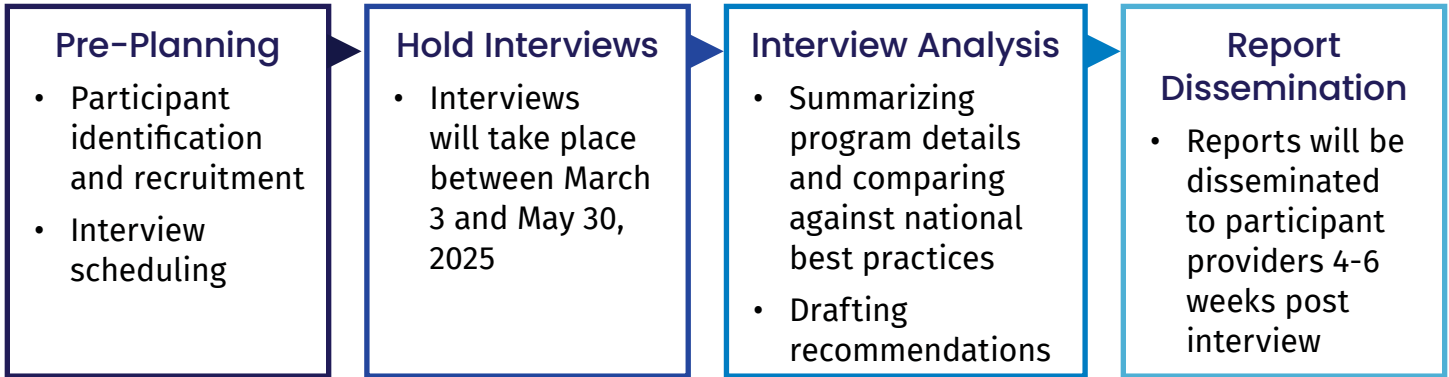


## \* PHASE 1: MOBILE CRISIS BEST PRACTICES

Phase I involves key interviews with providers who deliver, administer, fund, or oversee mobile crisis services for adults. To ensure a broad range of perspectives, we included providers from urban, suburban, and rural areas, as well as those using different service delivery models. These sessions assess alignment with best practices identified in national research and guidelines for behavioral health crisis care, including those outlined by the Substance Abuse and Mental Health Services Administration and other leading experts in the field.

Each provider participates in a virtual, 2-hour structured interview session. The interviews offer insights into the providers' operations and services. Participants include mobile crisis staff and community behavioral health crisis system partners with knowledge of the program's practices. Participating providers receive a detailed report outlining a summary of their service operations and actionable recommendations to support further alignment and improvement.

## \* PHASE I TIMELINE



## \* INVITED PARTICIPANTS

Ideal Participants (Required as Applicable)	Suggested Participants (Optional)
<ul style="list-style-type: none"> <li>Mobile crisis team members, which may include:               <ul style="list-style-type: none"> <li>Licensed behavioral health clinician and/or clinical supervisor</li> <li>Unlicensed behavioral health practitioner</li> <li>Peer support specialist or supervisor</li> <li>Law enforcement officer (if co-responder team)</li> <li>Fire/emergency medical services crisis worker</li> <li>Case manager</li> <li>Substance use specialist/overdose response staff</li> </ul> </li> <li>Crisis services director and/or behavioral health service provider director</li> <li>Local crisis line coordinators/program administrators</li> <li>Program funders (e.g., Board Directors)</li> </ul>	<ul style="list-style-type: none"> <li>Crisis training coordinator</li> <li>Community outreach team members</li> <li>911/988 call center directors/supervisors</li> <li>Healthcare system representative/hospital-based crisis staff</li> <li>Jail-based crisis response staff</li> </ul>



## \* ABOUT CLEAR PATHWAYS

Clear Pathways is an initiative of Peg's Foundation. Clear Pathways assists local, state, and national partners to accelerate implementation of best practice crisis response to reduce reliance on jails and hospitals, ensuring adults in behavioral health crises have a clear path to getting person-centered help. Our vision is for people experiencing behavioral health crises to have a path to help, across Ohio and the nation.